QMS

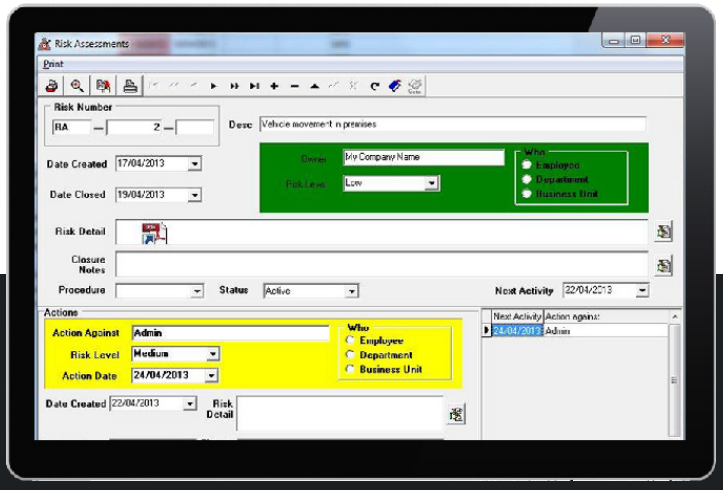
for tricorn



ISO quality software

Tricorn's QMS handles everything you need to run a quality management system to ISO9001:2015, AS9100, or other standards.

It brings all your compliance documents into one place: calibrations, machine maintenance, rejects, NCRs, supplier performance, and audits. Everything's there to monitor and analyse together. It integrates with our Production Control Systems, so you've got one central location for all your quality requirements.



"The auditor was blown away by the efficiency of the QMS!"

"At their ISO assessment, the auditor had been 'blown away' by the efficiency of the system and amazed that a small company had achieved accreditation in three months, when most take eight to twelve months. This was totally due to Tricorn."

- ACW Engineering Services Ltd.

Simplify ISO9001 requirements

Working towards ISO9001 or AS9100? QMS helps you get there faster. Cut the paperwork and bring all your quality requirements into one system: NCRs, rejects, audits, inspections, and more.

Track & manage calibrations

Struggling to keep on top of calibration and maintenance checks? QMS keeps records of usages, calibrations, and maintenance in one place. Set alerts so you get reminded when assets are due.

Resolve issues collaboratively

Capture rejects, complaints, concessions, and non-conformances in the QMS. Link them to the relevant works order or purchase. Assign owners to resolve issues, and the system prompts you when follow-up is

Audits

Set up audit activities by month covering any subject. Check that your quality documentation meets the needs of the business, that procedures and work instructions are understood and followed, that calibration is being adhered to, and that inspections are carried out properly.

Procedures

Link to documentation held in other packages. Procedures can be active or inactive, so you keep an audit trail of superseded versions.

Use the reporting tools to organise and print procedures, or print directly from the built-in word processor.

Rejects

QMS covers four areas: rejects, complaints, concessions, and NCRs. Each can be linked to works orders or purchases. For each one, record the detail, the reason, the action to take, and how to prevent it happening again. QMS prompts you when follow-up action is needed.

Supplier performance

Track how your suppliers are performing: quantities ordered vs delivered, inspection results and percentage achievements, on-time delivery, and supplier ratings. Set up reminders for future activities.

Inspections

Record detailed inspection results for every job and sales order. Log quantities inspected, mark pass rates with a percentage and rating. Set reminders for any follow-on activities.

Calibration & maintenance

Document calibration and usage procedures alongside calibrations and checks. Record machines and their maintenance schedules. Run reports on due and overdue events, and use trend analysis to spot patterns.

Risk assessments

Raise risks and assign ownership. Add detail and notes, or link to relevant areas. If action is needed, assign it to individuals, departments, or business units and track progress using the notifier system.

Surveys

Create survey questionnaires, select which customers receive them, track returns, and report on satisfaction levels. Design your own questionnaires and record results.

Reports & notifiers

Every area of the system has built-in reports and links to the notifier system. There's also an End User Reporting module for company-specific reports when you need more detail.

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